

## Raw data – written responses

### Community response

Please do weekly green bin collection

The rate rise is higher than other comparable councils in the area. While the council does provide wonderful services that are needed and solid capital works, it is important that to ensure long term growth and attractiveness of the LGA that rates are fair for all members of the community. Due to the popularity of the LGA, there are now more properties in the area, and therefore a larger volume of rates to be collected. A cut to the rate rise can be partially absorbed by the growing values of the properties, and the growing volumes,

With cost of living pressures rising and interest rate increases, it is more prevalent now more than ever to provide home and business owners stability in order to ensure they remain able to pay bills. Further, a reduction in rates could ensure that landlords do not have to raise rental prices in the area to cover any additional costs.

A rate rise similar to Tea Tree Gully (6.5%) is much fairer and would help ease pressure for all areas of the LGA. I hope the council seeks to implement a number around this.

I am struggling with the proposed increase of 8.6%. I do appreciate that everything is impacted by the rate of inflation but I feel it is in these times, that we need to reduce capital projects in order to aid residents who are already struggling.

I love events but I feel that the Dockside Festival is a nice-to-have and not a need-to-have. I believe that this event should not be held in 2024. And therefore not budgeted for in this financial year.

During this time, where families are struggling to keep their homes, have food on the

### Staff comments

Feedback is noted and will be passed on to our Waste Management Team.

In our communications back to the resident we will ensure they are aware of the option to purchase an additional green bin at a reasonable annual rate and provide information on Council's free of charge garden waste drop off service.

Feedback is noted.

Important to recognise the difference between percentage increase and dollar increase to rates.

In 2022/23 PAE average residential rates were \$1,124 vs TTG at \$1,837. The proposed rates for 2023/24 will increase by \$96 for PAE and \$119 for TTG.

PAE will continue to levy the lowest average residential rates in metropolitan Adelaide by a significant margin.

Feedback is noted along with the impact inflation is having on households. Council is proactive in working with households experiencing rates hardship and will work with them to establish payment plans,

In developing the draft ABP Council has sought to achieve a balance between financial sustainability and

## Community response

table and pay school fees, I just feel that this event adds little community value when those wanting to attend cannot afford to buy the yiros being sold and pay for their child's face to be painted. Please reconsider. I understand a rate increase is unavoidable but please make every effort to keep it under 5%. And I also believe the Eastern Precinct Social Infrastructure to be a nice-to-have, not need-to-have.

My main support is for the projects that focus on the environment and heritage whether reducing emissions, waste, electricity use or protecting heritage, and the Aboriginal Cultural Centre, but overall the major projects (new) list looks good to me. My main concern is about the scoping and master plan for the Semaphore Foreshore - in hoping that community consultation is very thorough as I recall lots of feedback from the first phase that needs to be addressed.

I urgently request that the council NOT go forward with the existing plan to "upgrade" the Semaphore Foreshore. The plan as is will chop the few existing mature trees and not replace them. The current plan also DOES NOT address the safety issue of shared footpaths, that is, allowing bicycles/mobility scooters/e-scooters and other personal vehicles to share the footpath with pedestrians. It is DANGEROUS. The plan needs to be revised to spare all mature trees, and to create separate paths for pedestrians and vehicles. Thank you.

I think the draft Annual Business Plan is appropriate; although I have a couple of questions.

(1) Why is the Staff Salaries increasing by a little under 10% for the year ahead? Is this increase in staff numbers or their salaries?

(2) has consideration been given to mid- to -longer term risks (both opportunities and threats) from Climate Change and the AUKUS Program; and what can be done to realise and mitigate these? I see some discussion on Climate Change, but not sure it is sufficient. I do not see anything on AUKUS (the Submarine Program).  
thanks.

## Staff comments

meeting the diverse needs of the community. The draft ABP presents our commitment to deliver strategic priorities, including essential services and infrastructure while remaining financially sustainable.

PAE will continue to levy the lowest average residential rates in metropolitan Adelaide by a significant margin.

Feedback is noted.

A report will be brought to Council in July which outlines the next stages in the Semaphore Masterplan Community Engagement.

Administration will inform the resident of the planned next steps.

The next stage in the Semaphore Masterplan is to undertake further community engagement to better understand community concerns with the concept designs.

Administration will inform the resident of the planned next steps.

Feedback is noted.

Salaries and wages will increase in accordance with the respective Enterprise Agreements. Other factors driving the year-on-year increase are the high staff vacancy rates experienced during 2022/23, several additional positions to deliver council programs in 2023/24, and the superannuation guarantee increase from Jul23.

Community response	Staff comments
	<p>Council has a strong commitment to addressing climate change through its Living Environment Strategies and net zero plan.</p> <p>Council continues to engage with State and Commonwealth agencies to better understand the impacts of AUKUS and advocate for the local community.</p>
<p>After moving here over a year ago, one of the first experiences with council was the community consult held on the foreshore and having a chat with the mayor about the vision. A year later we fail to see any progress. In regards to street sweeping or even cleaning up dreary pavements on Semaphore Road west of Military we have only seen the side streets attempted a couple of times. We are just watching some businesses already close and told the rents are high, so many are reluctant to bring a better class of products and uplift the area. Even promoting the street scape might encourage more shoppers and therefore counter some of these issues.</p>	<p>A report will be brought to Council in July on the next steps concerning the Semaphore Masterplan and the planned community engagement.</p> <p>Feedback on quality of street cleaning will be passed on to Council's maintenance team.</p>
<p>While I agree that majority is important I don't see that we need to rush out to upgrade all the street lights while the current ones are still functional.</p>	<p>Feedback is noted.</p> <p>The LED project is expected to significantly reduce energy usage and deliver annualised cost savings to Council in the order of \$400k.</p>

## Community response

I disagree that expenditure should be spent on climate change. Australia accounts for 1.4% of the worlds carbon omissions. 1.4%. And most of that would come from.Melboirne Sydney and Brisbane. Adelaide is tiny and our emissions wouldn't make up half of that 1.4%. So that statsitic is less than half a % of 1.4%. Which is nothing. What climate emergency does the council refer to?

Yes Council should protect our environment but expenditure on climate change related things which doesn't really fall in council jurisdiction anyway. Sounds like a direction from those in higher places wouldn't you say. UN and WEF for example.

No expenditure should be spent on 15 minute cities related security devices. And please don't treat me like an idiot. The UN and WEF have already made their intentions known. The Councils are following that direction. It's just they have now been caught before it happens.

There are homeless in the PAE area that need a service or facility.

PAE has done an amazing job at making the area green, cared for, the residents listened to as much as possible, they have given residents and businesses in the area a voice and have been quite respectful and listened.

They do a great job and provided facilities and services to the community and money should be placed in continuing that as a priority.

Money could be spent on grounds and gardens maintenance. Environmental protection in the form of less rubbish, more trees and education in those two areas should be a priority.

The RSLs of the area should be supported financially as they provide an incredible service to those who have returned from services provided for the armed forces. Schools should be supported even more.

No changes to toilets where males and females accompany each other's toilets should ever be allowed. Any rape or sexual assault makes the council liable. An extra toilet for transgender like a disabled toilet should be the most the council does. That project would be a waste of council money to fill a ideological goal.

## Staff comments

The feedback on a range of topics is noted.

The resident will receive a written response and be provided with the opportunity to contact Council should they wish to discuss any of the points raised.

## Community response

## Staff comments

Mental health services and supporting all local service providers in a variety of areas with financial assistance should be a priority. The council does a great job of that. There are many great services and ideas the council has created and implemented that money should be spent on that consistently. Great job.

Helping out sporting clubs improves resident well-being via improved health. This is a no brainer. Women's sporting clubs are now part of the sporting clubs environment that should get financial attention.

Again, environment focus should be on planting trees and preservation of the ocean and its creatures. This should be high priority and accordingly where costs should be directed.

Security/safety - safety cameras have been placed across the state in every council. It has not gone unnoticed. The attachment of a social credit system to the smart cities program will be unacceptable. No more money should be spent on surveillance. Safety cameras yes, surveillance of citizens no.

More money on community activities and the promotion of that. The PAE has a lot of great programs at community centres that should be commended. Great job. More money should be put into those.

There are many volunteer organisations cleaning and protecting the ocean side, wildlife and environment (plantlife). These services should be funded.

Grants are fine to help anyone that wishes to utilise them as long as they are part of the local community and not connected to world organisations.

PAE does a good job overall :)

## Community response

After reviewing the business plan, I am pleased to see that there is a renewed focus on the Klemzig suburb. However, I would like to draw attention to the neglected state of the TK Shutter Reserve, particularly the basketball court. The court is elevated and lacks a fence, causing frequent loss of basketballs due to surrounding vegetation puncturing the balls when they go out of bounds. Moreover, the court's concrete-like floor and uneven surface have caused injuries in the past. Therefore, I strongly suggest that the business plan includes upgrading the basketball court's surface and installing a fence to prevent losses and injuries.

I think it's a well balanced plan for the upcoming year.  
Reading between the lines, I think Council are saying that a lot of their facilities will be upgraded and made accessible for disabled members of the community.  
Perhaps this needs to be more clearly written into the plan ?

Too much money spent on projects that will only benefit a minority

Improve waste management program and mattress recycling program. Requested more information around what this will look like and how it will assist with reducing illegal dumping.  
Lack of mention of education and training/employment support in the Annual Business Plan (as is mentioned in City Plan)  
Artificial intelligence is an emerging issue  
Expressed support for inclusive sports facilities program and grants  
LED lighting supported and interested to know how this will happen  
Rates At Work presentation of this to be great, visually very good!  
Noted the significant increase in electricity prices. Would like to know more about employee costs.  
Interested to know more about intergenerational costs and to have a clear picture of changes in perceived equity over time  
Discussed traffic management, local area traffic management and how these processes flow from year to year.  
Overall comment that the plan is 'Really good!'

## Staff comments

This feedback will be passed on to the Parks and Gardens Section where we will review the condition of the courts and any future planned maintenance / renewal. The resident will be contacted after reviewing what action is required.

The ABP includes significant funding to progress the Inclusive Sports Facilities Plan endorsed by Council. Yitpi Yartapuultiku will also be designed with accessible facilities.

The wording will be reviewed in the draft ABP to see if this can be made clearer.

Feedback is noted.

The budget funds a broad range of projects, programs and services to meet the diverse needs of the community.

The feedback on a diverse range of topics is noted.

The resident will receive a written response and be provided with the opportunity to contact Council should they wish to discuss further any of the points raised.

## Community response

"Of most concern is that the lack of Council support to the community in the suburbs of Birkenhead, Peterhead and Largs (between Victoria Rd and Fletcher Rd) again isn't being addressed in this year's Plan.

Suggest Council investigate suitable community development program for the residents of Birkenhead, Peterhead and Largs who are east of Fletcher Rd. The provision of public open space is thoroughly inadequate (Open Space Plan since at least 2010 has said so) and what exists needs urgent upgrades. If more public open space won't be provided, then some other community facilities need to be considered e.g. community centre co-located in the corner store on Hargrave St.

Peter, as you know from pre-election door knocking, the residents in that area are some of the most disadvantaged on the Peninsula and it's disappointing that Council doesn't seek to better support them."

There's significantly less detail than last year (36 pages in 22/23 compared to 88 in 21/22) which is regrettable re knowing how much is being allocated to specific projects

Aboriginal Cultural Centre - Wonderful to see this project progressing, and Federal funding commitments secured

The latest Open Space Plan 2021-26, like the 2 plans before it, identified that there is a lack of equitable open space in the suburbs of Birkenhead, Peterhead and Largs (between Victoria Rd and Fletcher Rd), however no progress has again been made in addressing this inequity in this year's Business Plan and it's seems to become more unachievable each year given rising house and land prices.

The Peter Nicholls Reserve is very ordinary and Council's only open space between the Naval Reserve at Birkenhead and the Almond Flat Reserve on Centre St, Largs. It's greatly appreciated that the Naval Reserve is currently being upgraded, together with the upgrade of the stormwater system.

There are several vacant shops e.g. on Fletcher Rd, which could provide a small community centre, so that the community is offered some services and support. Community connectedness is made more vital by the risks of flooding that this area faces.

## Staff comments

Feedback is noted.

The resident will receive a written response and be provided with the opportunity to contact Council should they wish to discuss further any of the points raised.

It is noted low provision of open space is a challenge for many suburbs in the City of PAE which includes the suburbs identified in this feedback. Council's parks and gardens asset management identifies the scheduling of priority reserves upgrades across the city on the basis of community need and asset condition, which includes the existing reserves in this area. \$5M was recently invested in the upgrade of the Birkenhead Reserve. Public open space is also being developed as part of the Fletchers Strip development. Council actively pursues opportunities to secure land in areas of low open space provision, however this is not always possible. Where the opportunity for open space and land acquisition is not possible, the option to pursue streetscape upgrades as a means to provide the open space function is an important element that Council also considers as projects arise.

## Community response

### The Economy

I acknowledge that the SA inflation rate is increasing and is likely to increase in the short term. In the mean while, there are additional cost pressures which stem from volatility in the electricity market and consecutive interest rate rises over the last 12 months. The reality is that electricity pricing is unlikely to drop anytime soon as the country continues to transition to renewables. We have seen spot pricing in the last two weeks of up to \$15k per MWH on the spot market.

I acknowledge that there are appropriate times to implement interventions to ensure that infrastructure continue to be serviceable and functionable. The ABP states that AMP principles adopted by PAE are should be stainable, accurate and timely. I agree with these principles. My concern the absence of transparency in terms of sustainability in PAE's investment decisions. Has it accounted for the health and wellbeing of the wider community when it looks at specific services delivered through the ABP, which includes the \$64.2 million capital works program?

I have been a resident in PAE for about 7 years and we are pleased overall with the services that are provided. However, in these extra ordinary times, I hope that consideration has been given to potentially reducing service standards or delaying the delivery of some non-urgent projects to reduce household financial stress in the coming years.

## Staff comments

Feedback is noted along with the impact inflation is having on households. Council is proactive in working with households experiencing rates hardship and will work with them to establish payment plans,

In developing the draft ABP Council has sought to achieve a balance between financial sustainability and meeting the diverse needs of the community. The draft ABP presents our commitment to deliver strategic priorities, including essential services and infrastructure while remaining financially sustainable.



I just read a story on the ABC in regards to PAEs council rate increase for the upcoming year in which they quoted 8.6%. I was wondering if you could link me to the draft business plan and where we can put in a submission? I am quite curious to see where the capital works are this year as usually the council is great with debt management and 8.6 seems quite large.

I can't say I've seen anything for the BP this year and usually PAE is quite good about communicating this to residents.

Important to recognise the difference between percentage increase and dollar increase to rates. An 8.6% increase equates to \$96 per year / \$1.85 per week.

PAE will continue to levy the lowest average residential rates in metropolitan Adelaide by a significant margin.

Council has a very large capital works program in 2023/24 which will require a higher level of borrowings to fund these intergenerational assets. The level of borrowings remains financially sustainable.

The ABPs was promoted through the following avenues:

- Council's 'Participate PAE' website
- Winter edition of PAE Today
- A placement in *The Advertiser* during the consultation period
- Posters in Council offices and facilities
- Postcard handouts with summary information and QR code directing them to Participate PAE
- Engagement activities scheduled across the city where Elected Members were able to attend
- Council's website: Latest News, FAQs, and Your Rates at Work
- Council's social media
- The Mayor's video

The engagement questions were more targeted this year and resulted in a smaller number of submissions that were specific to the ABP content.

Community response

Staff comments

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