

SURVEY

COMMUNITY INDICATORS 2021



For the following questions please circle the relevant response(s) for you.

1. Which age group do you belong to?

1.	Under 18 years old
2.	18 – 24 years old
3.	25- 34
4.	35- 49
5.	50- 59
6.	60- 69
7.	70- 84
8.	85 Plus

2. Do you live in, own a business, work or use any facilities or services in the Port Adelaide Enfield Council area?

1.	Yes
2.	No

3. How would you describe your relationship with Port Adelaide Enfield Council?
Please choose one response only

1.	I live in the Port Adelaide Enfield Council area
2.	I live in another council area but own a property in the Port Adelaide Enfield Council area
3.	I live in another council area but work in the Port Adelaide Enfield Council area
4.	I live in another council area and use Port Adelaide Enfield Council's facilities or services
5.	None of these

4. How long have you lived at your current address?

1.	Less than 1 year
2.	1-3 years
3.	4-5 years
4.	More than 5 years

5. Thinking about when you moved to your current address, what attracted you to living in the area? *Please choose as many as apply*

1.	Always lived here
2.	Area was recommended by others
3.	Availability of housing
4.	Availability of services
5.	Cost of housing
6.	Employment opportunities
7.	Family live in the area
8.	Friends live in the area
9.	Had no choice
10.	Location
11.	Retirement Village
12.	Schools
13.	Shopping centres
14.	Other (specify)

6. Using a score of 0 to 10 where 0 is not at all likely 10 is extremely likely, how likely are you to recommend living in the City of Port Adelaide Enfield to others? (*Net Promotor Score*)

0.
1.
2.
3.
4.
5.
6.
7.
8.
9.
10.

7. How would you rate your level of agreement with the following statements? *Please provide an answer for each statement*

	Strongly disagreed	Disagree	Neutral	Agree	Strongly agree
I have a high standard of living	1	2	3	4	5
There are adequate employment opportunities in this council area for me	1	2	3	4	5
I can easily access information, services and organisations	1	2	3	4	5
Council consults me on issues that matter	1	2	3	4	5

Public Spaces and Places

As a local council we believe that we have a role in shaping the look and feel of the public realm – the spaces and places between the buildings and roads of our City. This section focusses on understanding how you interact with those spaces (parks and gardens, high streets, pedestrian areas etc.).

8. Is there a public space in your neighbourhood that you feel proud of?

1.	Yes
2.	No

9. How would you rate your level of agreement with the following statements? *Please provide an answer for each statement*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
a. I consider myself to be healthy	1	2	3	4	5
b. My neighbours are friendly and willing to help others	1	2	3	4	5
c. I can easily access places and services in the Council area	1	2	3	4	5
d. I feel safe in my neighbourhood	1	2	3	4	5
e. I can get my help from my neighbours when needed	1	2	3	4	5
f. I talk to my neighbours <u>more</u> than once a week	1	2	3	4	5

Community life

People often see themselves as part of not just one community but several smaller communities. You may be a member of a church or religious group, a social or sports club, maybe you see your workplace or your children's school as a community you belong to.

The next couple of questions are designed to help us understand what community means to you, so that we can make sure our services are designed in a way that are relevant to all of the residents who live, work, or play in our council area.

10. How would you rate your level of agreement with the following statements? *Please provide an answer for each statement*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
a. I feel part of my community	1	2	3	4	5
b. I can easily join in community activities that are relevant to me	1	2	3	4	5
c. I can make a valuable contribution to my community	1	2	3	4	5

Leadership

11. How would you rate your level of agreement with the following statements? *Please provide an answer for each statement*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Not applicable
A relationship with council is beneficial to me	1	2	3	4	5	6
Council generally delivers on its promises	1	2	3	4	5	6
I am satisfied with my relationship with Council	1	2	3	4	5	6
Council listens to me	1	2	3	4	5	6
Council is critical to the wellbeing of the community	1	2	3	4	5	6
Council responds quickly and effectively to issues or problems when I raise them	1	2	3	4	5	6

12. How would you rate your level of agreement with the following statements? *Please provide an answer for each statement*

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Not applicable
Council treats everyone fairly	1	2	3	4	5	6
I can influence Council's decision-making process	1	2	3	4	5	6
Council is concerned about the things that matter to me	1	2	3	4	5	6
Council openly shares information that is important to me	1	2	3	4	5	6
Council provides value for money in return for the rates I pay each year	1	2	3	4	5	6
I am satisfied with Council's provision of services in the last 12 months	1	2	3	4	5	6

Interaction with Council

13. What are the three methods that you use most often to get information about what is happening in your local area? *Please choose up to 3*

1.	Council's website
2.	Other websites
3.	Social media
4.	Newspapers
5.	Pen2Paper
6.	Local library
7.	Local Community Centre
8.	Word of mouth

14. In the last 12 months, do you feel you had the opportunity to participate or experience local arts/cultural activities?

1.	Yes
2.	No

15. When was the last time you visited or interacted with each of the following.....?
 (please do not include interactions related to paying rates)
Please provide an answer for each statement

	In the last week	In the last month	In the last year	More than a year ago	Never
Your local library	1	2	3	4	5
Your local community centre	1	2	3	4	5
Council offices (Port Adelaide, Enfield or Greenacres)	1	2	3	4	5
Council managed hall for hire	1	2	3	4	5
A council owned or run open spaces (parks and gardens)	1	2	3	4	5
Skate parks	1	2	3	4	5
Ovals	1	2	3	4	5
Playgrounds	1	2	3	4	5
Council's social media	1	2	3	4	5
Council's website	1	2	3	4	5

Demographics

16. What is your gender?

1.	Male
2.	Female
3.	Other

17. Do you have a driving licence?

1.	Yes
2.	No
3.	Learning to drive at the moment

18. Which forms of transport do you use?

4.	Car – as driver
5.	Car – as passenger
6.	Bus
7.	Train
8.	Cycle
9.	Walk
10.	Other – please specify

19. What suburb do you live in / is your business located in?

1.	Alberton
2.	Angle Park
3.	Birkenhead
4.	Blair Athol
5.	Broadview
6.	Clearview
7.	Croydon Park
8.	Dernancourt
9.	Devon Park
10.	Dry Creek
11.	Dudley Park
12.	Enfield
13.	Ethelton
14.	Exeter
15.	Ferryden Park
16.	Gepps Cross
17.	Gilles Plains
18.	Gillman
19.	Glanville
20.	Greenacres
21.	Hampstead Gardens
22.	Hillcrest

23.	Holden Hill
24.	Kilburn
25.	Klemzig
26.	Largs Bay
27.	Largs North
28.	Lightsview
29.	Manningham
30.	Mansfield Park
31.	New Port
32.	North Haven
33.	Northfield
34.	Northgate
35.	Oakden
36.	Osborne
37.	Ottoway
38.	Outer Harbor
39.	Peterhead
40.	Port Adelaide
41.	Queenstown
42.	Regency Park
43.	Rosewater
44.	Sefton Park
45.	Semaphore
46.	Semaphore South
47.	Taperoo
48.	Valley View
49.	Walkley Heights
50.	Windsor Gardens
51.	Wingfield
52.	Woodville Gardens
53.	None of these

20. How long have you live in Australia?

1.	Born in Australia
2.	Less than 1 year
3.	1-3 years
4.	4-5 years
5.	6-10 years
6.	More than 10 years

21. Which of the following categories best describes your employment status?

1.	Employed, working full time
2.	Employed, working part time
3.	Not employed, looking for work
4.	Not employed, NOT looking for work
5.	Student (high school)

6.	Student (college / university)
7.	Retired
8.	Disabled, not able to work

22. Please indicate which country you were born in.

1.	Australia
2.	Afghanistan
3.	United Kingdom
4.	China
5.	Germany
6.	Greece
7.	India
8.	Italy
9.	Iran
10.	Philippines
11.	Syria
12.	Vietnam
13.	Other

23. Which ethnicity do you **most strongly** identify yourself with? *Please choose one only*

1.	Australian
2.	Aboriginal/Torres Strait Islander
3.	Afghan
4.	British
5.	Chinese
6.	German
7.	Greek
8.	Indian
9.	Italian
10.	Filipino
11.	Vietnamese
12.	Other (specify)
13.	Prefer not to say